

Terms & Conditions

Bubbly English

Last Updated: 12.04.2026

1. Introduction

Welcome to **Bubbly English** (“we,” “our,” “us”).

These Terms & Conditions govern your use of our website and services, including booking lessons, purchasing lesson packages, and participating in online classes.

By using our services, you agree to these Terms.

If you are enrolling a child, you confirm that you are the child’s parent or legal guardian.

2. Services Provided

Bubbly English provides:

- Online English lessons for children aged 6–15
- 1-on-1 and small group lessons (maximum 2 students)
- Free trial lessons (1-on-1 only)
- Structured learning programs

We reserve the right to modify lesson formats, materials, or teachers when necessary.

3. Registration and Booking

To book a lesson, you must provide accurate information, including:

- Parent’s name and contact details
- Child’s name and age
- Relevant learning information

You agree that all information provided is correct and up to date.

4. Trial Lessons

- A free trial lesson is available for new students (1-on-1 only)
- Trial lessons are limited to one per student
- We reserve the right to refuse repeated or duplicate trial bookings

5. Payments

- Lessons are paid in advance (monthly or package-based)
- Prices are listed on our website or provided directly
- Payments are processed through secure third-party providers

Failure to complete payment may result in suspension of lessons.

6. Cancellation and Rescheduling Policy

6.1 By the Parent

- Lessons may be rescheduled with at least **24h notice**
- Late cancellations or missed lessons may be **charged in full**

6.2 By Bubbly English

- If we cancel a lesson, it will be rescheduled at no extra cost

7. Refund Policy

- Payments are generally **non-refundable once lessons have started**
 - Exceptions may be considered in special cases at our discretion
 - Refunds (if approved) are processed via the original payment method
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8. Lesson Conduct

We aim to create a positive and respectful learning environment.

Parents agree that:

- Children attend lessons on time
- Children behave respectfully toward teachers
- Parents provide a suitable learning environment

We reserve the right to suspend or terminate lessons in cases of:

- Repeated disruptive behavior
 - Inappropriate conduct
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9. Teacher Assignment

- Teachers are assigned based on availability and student needs
 - We may change teachers when necessary
 - Requests for teacher changes can be made but are not guaranteed
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10. Technical Requirements

Parents are responsible for ensuring:

- Stable internet connection
- Working device (computer/tablet)
- Access to required platforms (Zoom, etc.)

We are not responsible for missed lessons due to technical issues on the user's side.

11. Lesson Recordings

Lessons may be recorded for:

- Quality control
- Training purposes
- Student review (if requested)

By using our services, you consent to such recordings.

12. Intellectual Property

All materials provided by Bubbly English, including:

- Lesson content
- Slides
- Activities

are our intellectual property and may not be copied, shared, or distributed without permission.

13. Limitation of Liability

To the maximum extent permitted by law:

- We are not liable for indirect or incidental damages
 - We do not guarantee specific learning outcomes
 - Parents are responsible for supervising their child's participation
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14. Termination of Services

We reserve the right to suspend or terminate services if:

- Terms are violated
- Payments are not made
- Behavior is inappropriate

Parents may stop using services at any time.

15. Privacy

Your use of our services is also governed by our Privacy Policy.

16. Changes to Terms

We may update these Terms & Conditions at any time.

Updated versions will be posted on our website with a revised date.

17. Governing Law

These Terms shall be governed by and interpreted in accordance with applicable laws.

18. Contact Information

For any questions regarding these Terms:

Bubbly English

 info@bubblyenglish.com

 <https://bubblyenglish.com/>